

JG Theatre Club

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Emergency only Contact numbers:

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FREQUENTLY ASKED QUESTIONS.

Membership runs from 1 August each year but you can join at any time during the year and I reduce the cost as the year progresses. I am happy to send a membership pack out if you are interested. Please let me have your name and full postal address.

Non-Members are welcome to join us on our day tours we just ask that you pay the £2.50 per person guest supplement for each tour booked. You are also able to book our holidays with no additional cost.

Booking. To book our tours you need to complete the booking form which is attached to each newsletter and these are available to download on our website. I do not accept telephone or email bookings. All bookings must be accompanied by a cheque, cash or postal order covering the full amount for day trips and the deposit for holidays. Please do not put day tours and holiday payments on one cheque.

Tickets are given out on the coach and are not sent to you prior to the tour.

Pick up points. We have many pick up points and I do not list them all on the departure times for each trip. If you would like to know where they are please contact us. Our route runs from Heathfield to Felbridge including Uckfield, Maresfield, Nutley, Forest Row and East Grinstead.

Home times are approximate as we can never account for traffic! Home refers to the Maresfield area.

Special Requests. There is a special request box at the bottom of the newsletter and on the holiday booking form. This is for information like who you wish to sit with at a theatre, mobility issues, coach seat requests and any dietary requirements if we are providing any refreshments or meals on the tour. Please note that we cannot guarantee aisle seats at theatres or seats on the coach but will do our best to arrange this.

Holiday bookings. These must be made on the appropriate holiday booking form and accompanied by payment for the deposit and any extras like NT entry, Club Class & any upgrades requested. Most of our excursions are included in the price of your holiday but if you'd prefer to make your own plans that is not a problem. If you decide to skip an included excursion, we won't be able to offer a refund. If you need to cancel a holiday booking this must be done either by email or written letter.

Balance Due Date. The balance due date for holidays is on the bottom of your original invoice but we also send out gentle reminders as this date approaches.

Travel Insurance. We do not provide travel insurance but can give you contact details for a dedicated coach travel scheme if you would like. When you book a holiday I will send you a Travel Insurance Disclaimer form which must be completed and returned to me on or before the balance due date please.

For holidays outside the UK you must have appropriate travel insurance to book with us.

Information on all our tours can be found on our website. www.jgtheatreclub.co.uk

If you need any further details please either call us on 01825 732211 or email us on info@jgtheatreclub.co.uk

